

## Legal Information

At Lonestar Group, we understand the power that the Internet holds for changing your life and making things easier for you. These benefits are at risk if people are concerned about their personal privacy.

We are committed to providing you with an Internet experience that respects and protects your personal privacy, choices and concerns. Our privacy policy and practices are detailed below. Please read them thoroughly.

### Helpful Definitions

Personally identifiable information is information, such as your name, birth date, e-mail address or mailing address, that can be used to uniquely identify you.

Anonymous information is not personally identifiable information. Anonymous information is information about how you use our site. Anonymous information also includes the domain names and/or I.P. addresses (as explained below) of Internet browsers that visit our site, the time of day that the site was visited, and other non-personal information.

Anonymous information is information that is not tied to any person, but helps us know what our users find of interest on our site.

### Collecting and Using Personally Identifiable Information

You can visit our site and use many of our services without telling us who you are or revealing any personal information about yourself to us. It is only when you enter details to contact us, place an order with us or log-on to the restricted customers' area that will you be asked to provide us with personally identifiable information.

When you fill in these forms, you need to complete certain fields (some are required and some are optional). We use this information to share your information with select third parties who work with us, only if you give us permission (as we explain below).

### Sharing Personally Identifiable Information with Other Companies

We will not share your personally identifiable information unless you have authorised us to share it. When we share your personal information with other companies, they can use this information but cannot combine this information with other information they have about you or share this information with other companies or people without your express permission.

### Disclosure of your Identity

From time to time we receive requests to disclose the identities of our users.

We do not disclose the identities of our users unless we are legally required to do so. If a governmental agency, or a law enforcement agency, requests information in relation to the identities of our user, we will comply with the request.

If we receive a request by a third party that is not a governmental agency (for example, a request in connection with civil litigation), we will contact the user whose identity has been requested using the contact information the user provided during the registration process.

We will wait 10 days after notifying the user before deciding whether to comply with the request by disclosing the identity of the user, unless the request requires us to disclose this information before then. If we cannot wait 10 days because of the deadline in the request, we will let the user know the deadline included in the request when we provide notice that we received it.

## LSP Investco Ltd

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## **Anonymous Information**

We collect anonymous information when people use our site, even if they have not entered their personal details.

We will not share any anonymous information about your use of our site with third parties if we know that this information will be linked with your personally identifiable information obtained from another source, unless you have given us permission to do this.

## **Cookies**

A cookie is a small piece of data that is sent to your browser from a web server and stored on your computer's hard drive. Cookies do not damage your computer. Cookies make web surfing easier for you by saving your preferences while you are on our site.

You can decide if you want to accept cookies by changing the settings on your computer. You can reset your browser to refuse all cookies, or allow your browser to show you when a cookie is being sent.

## **Use of I.P. Addresses**

An Internet protocol (I.P.) address is a set of numbers that is automatically assigned to your computer whenever you log on to your Internet service provider or through your company's local area network (LAN) or wide area network (WAN). Web servers, the powerful computers that provide web pages for viewing, automatically identify your computer by the I.P. address assigned to it during your session online. We may collect I.P. addresses for some purposes.

## **Security**

We operate secure data networks protected by industry standard firewall and password protection. We have security measures in place to attempt to protect against the loss, misuse and alteration of your user data under our control.

Only certain employees have access to the information you provide us. While we cannot guarantee that loss, misuse or alteration of data will not occur, we try to prevent such unfortunate occurrences.

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